



# NORTON LILLY INTERNATIONAL

Offices and Contacts

[www.nortonlilly.com](http://www.nortonlilly.com)

General Information: [nlissmarketing@nortonlilly.com](mailto:nlissmarketing@nortonlilly.com)



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**Corporate Offices:**

One St. Louis Centre  
Suite 3002  
Mobile, AL 36602  
(251) 431-6335 - Phone  
(251) 431-6795 - Fax

J. Schley Rutherford    Chairman  
H. W. Thurber, III    President and Chief Executive Officer  
Jim Burton    Chief Financial Officer/Chief Operating Officer

**Norton Lilly International**

Dwain Denniston, Executive Vice President  
(251) 219-3274 - Direct Phone  
(251) 583-4243 - Cell Phone  
[ddenniston@nortonlilly.com](mailto:ddenniston@nortonlilly.com)

**Full Cargo Tramp & Tanker Division**

John Wade Thurber, Executive Vice President  
(251) 219-3203 - Direct Phone  
(251) 391-7938 - Cell Phone  
[jwthurber@nortonlilly.com](mailto:jwthurber@nortonlilly.com)

Flemming Buhl, Executive Vice President  
(251) 219-3276 - Direct Phone  
(251) 209-8529 - Cell Phone  
[fbuhl@nortonlilly.com](mailto:fbuhl@nortonlilly.com)

**Principal Account Division**

Ira S. Rudnick, Sr. Vice President Principal Accounting  
(251) 219-3206 - Direct Phone  
(251) 209-1016 - Cell Phone  
[irudnick@nortonlilly.com](mailto:irudnick@nortonlilly.com)

**Banking Wire Details - North America**

Bank Trust  
Mobile, Alabama 36652  
Account No.: 0141317  
ABA No.: 065103654

**A/C Norton Lilly International**

One St. Louis Centre, Suite 3002  
Mobile, Alabama 36602

**Bank Details - Canada**

TD Canada Trust  
Bank #4  
500 St-Jacques Street  
Montreal, Quebec H2Y 1S1  
PH: (514) 289-0799  
Branch Transit No. - 4160  
Swift Address: TDOMCATT  
CDN Account No.: 4160-5256616  
US Account No.: 4160-7328182  
Swift Address: TDOMCATTTOR

**Banking Details - Panama**

HSBC Bank USA  
New York, NY  
ABA No.: 021 001 088  
Account No.: 000125849  
Account Name:  
**NORTON LILLY INTERNATIONAL (Panama) S.A.**

**Disbursement Accounting Questions**

[disb.acctg@nortonlilly.com](mailto:disb.acctg@nortonlilly.com)

**AMS Center**

[ams-doc@nortonlilly.com](mailto:ams-doc@nortonlilly.com)

## **Marketing Division**

### **Marketing**

Rachel Allen  
One St. Louis Centre, Suite 3002  
Mobile, AL 36602  
(251) 219-3270 - Direct Phone  
(251) 583-2587 - Cell Phone  
[rallen@nortonlilly.com](mailto:rallen@nortonlilly.com)

### **Marketing/General Manager Gulf**

Michael Hackmeyer  
One St. Louis Centre, Suite 3002  
Mobile, AL 36602  
(251) 219-3322 - Direct Phone  
(251) 591-2320 - Cell Phone  
[mhackmeyer@nortonlilly.com](mailto:mhackmeyer@nortonlilly.com)

### **Marketing/S5 Regional Operations/Hub Mgr**

Andy Lingaitis  
9009-1 Regency Square Blvd.  
Post Office Box 11268 (zip 32239)  
Jacksonville, FL 32226  
(904)721-9180 - Direct Phone  
(904) 813-8654 - Cell Phone  
[alingaitis@nortonlilly.com](mailto:alingaitis@nortonlilly.com)

### **S5 Headoffice**

S5 Agency World Ltd.  
Unit 16, Blue Lion Place  
237 Long Lane  
London SE1 4PU  
44 207 939 9535 - Phone

### **Marketing East Coast**

Kline Sack  
5080 McLester Street  
Berth 88  
Control Bldg. - 3rd Floor  
Elizabeth, NJ 07207  
(908) 353-2355 - Direct Phone  
(201) 595-9729 - Cell Phone  
[ksack@nortonlilly.com](mailto:ksack@nortonlilly.com)

Capt. J. H. Kim  
5080 McLester Street  
Berth 88  
Control Bldg. - 3rd Floor  
Elizabeth, NJ 07207  
(908) 353-8460 - Direct Phone  
(908) 230-2306 - Cell Phone  
[jhkim@nortonlilly.com](mailto:jhkim@nortonlilly.com)

### **Europe**

Simon Sumner  
44 7976 969 691 - 24 hr. Phone  
[ssumner@nortonlilly.com](mailto:ssumner@nortonlilly.com)  
[europa@nortonlilly.com](mailto:europa@nortonlilly.com)  
[simon.sumner@s-5.org](mailto:simon.sumner@s-5.org)

### **Marketing NLI/S5 NA**

Dennis Fuller  
15201 East I-10 Freeway  
Suite 209  
Channelview, TX 77530  
(713) 948-2722 - Direct phone  
(281) 691-3171 - Cell phone  
[dfuller@nortonlilly.com](mailto:dfuller@nortonlilly.com)

### **Marketing West Coast**

Raymond L. Keene  
350 Frank H. Ogawa Plaza  
Suite 701  
San Francisco, CA 94612-2006  
(925) 209-9279 - Cell Phone  
(925) 254-8788 - Direct Phone  
[rkeene@nortonlilly.com](mailto:rkeene@nortonlilly.com)

### **Japan**

Shigetaka (Scotty) Mori  
7-3-2-chome. Nakamachi, Koganeishi  
Tokyo, Japan 184-0012  
(81) 042-384-7127 - Phone/Fax  
[smori@nortonlilly.com](mailto:smori@nortonlilly.com)

## **Norton Lilly Liner Services**

Steve Haverstock  
Executive Vice President Liner Division  
(310) 604-5601 - Direct Phone  
(714) 493-1094 - Cell Phone  
[shaverstock@nortonlilly.com](mailto:shaverstock@nortonlilly.com)

### **Norton Lilly Logistics**

Winchester Thurber IV  
President  
(251) 219-3340 - Direct Phone  
(251) 391-1055 - Cell Phone  
[wthurber@nortonlilly.com](mailto:wthurber@nortonlilly.com)

Bobby Wein,  
Vice President Liner Operations  
(602) 331-2300- Phone  
[bwein@nortonlilly.com](mailto:bwein@nortonlilly.com)

For rates/services: 877-865-2022

## **Norton Lilly Cargo Services**

### **New Orleans, LA**

Norton Lilly Cargo Services LLC

365 Canal Street

Suite 2810

New Orleans, LA 70130

(504) 581-1094- Direct Phone

(866) 298-0486- Fax

Robert Spilling - (504) 931-8080 - Cell Phone

Glen Jaufre Sr. - (504) 810-0819 - Cell Phone

Scott Satter - (504) 495-1833 - Cell Phone

Bill Stavrakakis - (504) 432-9879 - Cell Phone

Jeremy Pino - (504) 256-2577 - Cell Phone

Jay Wedman - (504) 451-8203 - Cell Phone

[operations@Nlcargoservices.com](mailto:operations@Nlcargoservices.com)

Frank Leatherbury - (251) 709-0109

<u>LOCATION</u>	<u>ALSO SERVES</u>	<u>OFFICE</u>	<u>PERSONNEL</u>	<u>POSITION</u>	<u>DIRECT PHONE</u>	<u>RESIDENCE</u>	<u>CELL PHONE</u>
<b>NORTH AMERICA</b>							
<b>Baltimore</b>		2200 Broening Highway Suite 270 Baltimore, MD 21224 (410) 633-4294 - Phone (410) 633-2595 - FAX 6738494 SSA BAL - Telex <a href="mailto:bal-ops@nortonlilly.com">bal-ops@nortonlilly.com</a>	Jack Leishear Hillary Coleman	District Manager Marine Agent	Ext. 206 Ext. 207	(410) 247-1376 (410) 688-6020	(443) 250-4885 (443) 250-4950
<b>Beaumont</b>	<i>Port Arthur, TX Lake Charles, LA</i>	550 Fannin Street, Suite 1240 Beaumont, TX 77701 (409) 833-0000 - Phone (866) 718-9138 - Fax 6738484- Telex 48155784 - Telex <a href="mailto:pab-ops@nortonlilly.com">pab-ops@nortonlilly.com</a>	Charles McCracken Tommy Montelaro Karl Eason	Port Manager Marine Agent Operations Manager			(409) 926-9647 (409) 673-9651 (409) 926-9646
<b>Boston</b>	<i>New Haven Portsmouth Sandwich All ports North of New Haven</i>	840 Summer Street Suite 105 South Boston, MA 02127 (617) 269-5130 - Phone (617) 268-1420 - Fax 48120170 - Telex <a href="mailto:bos-ops@nortonlilly.com">bos-ops@nortonlilly.com</a>	Paul Walsh	Port Manager	(617) 269-5840		(857) 829-1213
<b>Brunswick</b>		<b>See Savannah</b>					
<b>Charleston</b>		952 Houston Northcutt Blvd. Suite 203 Mt. Pleasant, SC 29464 (843) 856-1000 - Phone (843) 216-0664 - Fax 6738485 SSA CHS - Telex 48155768 NLI CHS- Telex <a href="mailto:chs-ops@nortonlilly.com">chs-ops@nortonlilly.com</a>	Brenda Dasher Lionel DeSouza Bradley Wyatt Josh Myers Ben Jaeger Christine D'Souza David Livingston	Port Manager Operations Manager Marine Agent Marine Agent Marine Agent Marine Agent	(843) 388-2133 (843) 388-2121 (843) 388-2109 (843) 388-2111 (843) 388-2125	(843) 654-4100 (843) 881-3558	(912) 663-3739 (843) 296-3351 (843) 514-7664 (843) 291-0786 (843)297-0700
	<b>Liner Contacts:</b>	(843) 856-1013 - Fax	Patrick Cavan Dean Easterlin	Regional Manager Liner <b>East Coast Liner Operations Manager</b>	(843) 388-2085 (843) 375-4819		(843) 298-2385 (843) 469-4863

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<b>Corpus Christi</b>	<i>Point Comfort Brownsville, TX</i>	710 Buffalo Street Suite 501 Corpus Christi, TX 78401 (361) 888-6800 - Phone (361) 888-6807 - Fax 481533316 - Telex <a href="mailto:crp-ops@nortonlilly.com">crp-ops@nortonlilly.com</a>	Brett Howe Sergio "Alex" Gurrola	Port Manager Marine Agent			(409) 392-8256 (361) 945-4750
<b>Destrehan</b>		100 Alpha Drive Suite 118 Destrehan, LA 70047-5210 (985) 764-1105 - Phone (985) 764-0472 - Fax <a href="mailto:agri-ops@agriportservices.com">agri-ops@agriportservices.com</a>	Dick Wilcox Nick Kapisis Wayne Tedesco Kenneth Rassat Eddie Denua Al Sharp Robert Leech Bill McIntyre, Jr. Paris Zervoudis	President APS Vice President Operations Port Manager Operations Manager Asst Operations Manager Marine Agent Marine Agent Marine Agent Marine Agent	(985) 764-5230 (985) 764-5236 (985) 764-5238 (985) 764-5239 (985) 764-5225 (985) 764-5232 (985) 764-1105 (985) 764-5231 (985) 764-5228		(504) 234-3117 (504) 583-3369  (504) 884-4402 (504) 583-8820 (504) 417-3651 (504) 583-8057 (504) 417-3341 (504) 906-8882
<b>Galveston</b>	<i>Corpus Christi</i>	3902 Wharf Road Post Office Box 8268 (Zip 77553) Galveston, TX 77550 (409) 762-8010 - Phone (409) 765-7471 - Fax <a href="mailto:gal-ops@nortonlilly.com">gal-ops@nortonlilly.com</a>	Brett Howe Felix Uklist John Hartman, II Judson Horry Clint Moser	Port Manager Marine Agent Port Capt. NLCS Cargo Control Supervisor MPSA Port Supervisor			(409) 392-8256 (409)370-7914 (409) 392-3288 (409) 392-8744 (409) 771-5446
	NLCS	3902 Wharf Road Post Office Box 8268 (Zip 77553) Galveston, TX 77550 (409) 770-0949 - Phone (409) 770-5037 - Fax <a href="mailto:galveston.ops@nlgargoservices.com">galveston.ops@nlgargoservices.com</a>	John Hartman, II Judson Horry Clint Moser	Port Capt. NLCS MPSA Port Rep. MPSA Logistics Supervisor			(409) 392-3288 (409) 392-8744 (409) 771-5446
<b>Georgetown</b>		State Port Entrance Road Post Office Box 1687 Georgetown, SC 29442 (843) 527-3476 - Phone (843) 546-7624 - Fax <a href="mailto:gtn-ops@nortonlilly.com">gtn-ops@nortonlilly.com</a>	Debbie Herndon	Port Manager	(843) 527-3476	(843) 237-2837	(843) 997-1954

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<b>Honolulu</b>		Waldron Norton Lilly International Pier2/Foreign Trade Zone 521 Ala Moana Blvd., Suite 255 Honolulu, HI 96813-4911 (808) 545-2466 - Phone (808) 537-2464 - Fax 7238385 - Telex <a href="mailto:hi-ops@nortonlilly.com">hi-ops@nortonlilly.com</a>	Dinesh Deogaonkar Bruce Swartz Troy Brown Mike McCormick Jennifer Borja Sandy Apana Shantel Gasmen	Exec Vice President Port Manager Operations Manager Marine Agent Marine Operations Accounting Manager Line Manager	(808) 540-5103 (808) 540-5107 (808) 540-5105 (808) 540-5110 (808) 540-5104 (808) 540-5111 (808) 540-5101		(808) 255-3501 (808) 223-4667 (808) 306-2043 (808) 271-4105 (808) 306-2045
<b>Houston</b>	<i>Texas City Freeport Offshore Lightering areas</i>	15201 East Freeway Beltway Plaza, Suite 209 Channelview, TX 77530 (713) 948-2700 - Phone (24 hrs) (281) 582-7802 - Fax 6868758 - Telex 6738484 - Telex <a href="mailto:houston@nortonlilly.com">hou-ops@nortonlilly.com</a>	Eric Olsen Efren Banes Maria Hernandez Lee Edwards David Dennis Aubrey Murdoch Brandon Bakeman Chris Jenkins Robert Kelley Nathan Wheeler Clyde Saltalamachia  Jay Schulz Dennis Fuller	Port Manager Asst Port Manager Liner Services Coordinator Vessel Line Manager Vessel Manager Vessel Manager Marine Agent Vessel Manager Marine Agent Marine Agent Marine Agent Office Manager/Administration  Chief Operatinng Office SS Division Chief Commercial Officer	(713) 948-2705 (713) 948 2702 (713) 948 2701 (713) 948-2707 (713) 948-2705 (713) 948 2708 (713) 948-2711 (713) 948-2715 (713) 948-2710 (713) 948-2715 (713) 948-2714  (713) 948-2704 (713) 948 2722	(832) 220-3422  (832) 474-9519	(713) 292-4227 (713) 213-2737 (832) 275-1496 (832) 472-4969 (713) 677-4225 (281) 220-7695 (832) 472-9369 (832) 586-6625 (713) 594-8932 (281) 785-2794 (713) 582-6799  (281) 536-9759 (281) 691-3171
<b>Jacksonville</b>	<i>Fernandina</i>	9009-1 Regency Square Blvd. Post Office Box 11268 (zip 32239) Jacksonville, FL 32211 (904) 721-9180 - Phone (Main) (904) 721-9188 - Fax. 6738527 SSAJAX - Telex <a href="mailto:jax-ops@nortonlilly.com">jax-ops@nortonlilly.com</a>	Andy Lingaitis Denny Garner Luis Cardenas Debbie Nulf Charles Jones	S5 Regional Hub/Operations Manager  Port Manager Marine Agent Operations Assistant Marine Agent	Ext. 206 Ext. 203 Ext. 208 Ext. 201		(904) 813-8654 (904) 814-1857    (904) 304-8529
	<b>Liner Contact</b>	9485 Regency Square Blvd. Suite 225 Jacksonville, FL 32225-8156 (904) 713-0147 - Phone (904) 713-0157 - Fax	George Sprague	General Manager	(904) 713-0163		(904) 891-9117
<b>Long Beach - Los Angeles</b>		249 E. Ocean Blvd. Suite 685 Long Beach, CA 90802 (562) 983-5932 24-HR Phone (562) 628-1025 Fax 149199 - SSA LGB - Telex <a href="mailto:lgb-ops@nortonlilly.com">lgb-ops@nortonlilly.com</a>	Mehdi Hejazi Aurea Villaverde Christopher Wilson Nora Pasca Geroge Whiting Luke Gheorghe Alexander Miranda Tod Singleton Igor Prolisko	Port Manager Adm Assistant Operations Coordinator Marine Agent Marine Agent Marine Agent Marine Agent Marine Agent Marine Agent	(562) 983-5909 (562) 983-5932 (562) 983-5954 (562) 983-5931 (562) 983-5884 (562) 983-5937 (562) 983-5934 (562) 983-5936 (562) 983-5933		(562) 244-1797  (562) 221-9802 (562) 244-2108 (562) 606-9911 (562) 388-4522 (562) 244-2559 (562) 253-1533 (562) 243-8007

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			Ion Badea	West Coast District Manager	(562) 983-5935		(562) 244-2120
<b>Long Beach</b>	<b>Liner Contacts</b>	19600 S. Alameda Street E. Rancho Dominguez, CA 90221 (310) 604-5600 - Phone (310) 764-5168 - Fax	Steve Haverstock	Exec VP Liner Operations	(310) 604-5601		(714) 493-1094
<b>Miami</b>		1007 North America Way Suite 503 Miami, FL 33132 (305) 374-3966 - Phone (305) 377-8592 Fax 6738525 SSA MIA - Telex 48155774 NLI MIA - Telex <a href="mailto:mia-ops@nortonlilly.com">mia-ops@nortonlilly.com</a>	Bert Strong Maricela Ortega Uriel Aminov  Zayda Ortega	Port Manager Marine Agent Marine Agent  Administrative Assistant		(305) 945-3874 (954) 462-7531	(786) 251-6814 (305) 345-3215 (786) 368-3911  (305) 228-1999 (786) 594-1964
	<b>Liner Contacts</b>	2025 Brickell Avenue #1106 Miami, FL 33129 (305) 285-7889 - Phone (305) 359-0189 - Fax	Manuel Fernandez	Line Manager		(305) 857-3502	(305) 205-9824
<b>Mobile</b>	<i>Pensacola, FL Panama City, FL Gulfport and Pascagoula, MS</i>	One St. Louis Centre, Suite 3002 Mobile, AL 36602 (251) 431-6335 - Phone (24 hours) (251) 433-9408 - Fax 6738486 SSA MOB - Telex <a href="mailto:mob-ops@nortonlilly.com">mob-ops@nortonlilly.com</a>	John Wade Thurber Flemming Buhl Dwain Denniston Michael Hackmeyer Linda Weaver Witt Dukes Brad Clark Scott Jordan Frank Leatherbury	Executive Vice President Ex Vice President FCTT Ex Vice President NLI Manager US Gulf Administrative Operations Manager Marine Agent Marine Agent NLCS	(251) 219-3203 (251) 219-3276 (251) 219-3274 (251) 219-3322 (251) 219-3295 (251) 219-3292 (251) 219-3291 (251) 219-3290	(251) 990-6063	(251) 391-7938 (251) 209-8529 (251) 583-4243 (251) 391-6486  (251) 725-4023 (251) 610-0000 (251) 327-5823 (251) 709-0109
<b>New Orleans</b>	<i>Baton Rouge Miss River Ports</i>	365 Canal Street Suite 2810 New Orleans, LA 70130 (504) 581-4141 (24 hrs) - Phone (504) 581-2122 - Fax 6738488 SSANOLA - Telex <a href="mailto:no-ops@nortonlilly.com">no-ops@nortonlilly.com</a>	Robert B. Spilling Glenn Jaufre, Sr. Martha Raine Scott Satter Bill Stavrakakis Jay R. P. Wedman Jeremy Pino  Jeff Overstreet Frank Martinez Tim Dardar Scott Carter Jonathan Dardar Ronnie Brunet Janice Zinn	President NLCS Vice President NLCS Operations Assistant Cargo Superintendent Operations Manager/NLCS Port Captain Cargo Superintendent  Port Manager Operations Manager Marine Agent Marine Agent Marine Agent Liner Vessel Manager AMS Manager	(504) 680-4330 (504) 680-4342 (504) 581-1094      (504) 680-4336 (504) 680-4337 (504) 680-4335 (504) 680-4333 (504) 680-4343 (504) 680-4334 (504) 680-4344	(504) 864-3647 (504) 887-3796	(504) 931-8080 (504) 810-0819  (504) 495-1833 (504) 432-9879 (504) 451-8203 (504) 256-2577  (504) 495-0595 (504) 495-1612 (504) 915-5993 (504) 232-6583 (504) 256-3067 (504) 495-1243 (504) 338-3403

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			Robert LaGrange Kevin Berrios	AMS Representative AMS Representative	(504) 680-4346 (504) 680-4339		
<b>New York - New Jersey</b>	<i>Boston, MA Albany</i>  <i>New Haven All New England Ports</i>	Maersk Sealand Terminal Bldg 5080 McLester Street Berth 88 Control Bldg - 3rd Floor Elizabeth, NJ 07207 (908) 353-8400 - Phone (908) 353-8544 - Fax 6738487 SSA NJ - Telex 48155770 NLI NJ - Telex <a href="mailto:nynjops@nortonlilly.com">nynjops@nortonlilly.com</a>	Desmond Michael Kenny Wong Joseph Nochella Leigh Barnett Randy Herbert (Ben) Euvino Sotto Aaron Browner Paul Lovetere Jack Atanassov Jason Enriquez Kline Sack Capt. Jun H. Kim	Port Manager Operations Manager - Liner Operation Manager - Tramp Adm Asst Marine Agent Marine Agent Marine Agent Marine Agent Marine Agent Manager East Coast Vice President Marketing		(609) 324-0305 (732) 360-9468 (718) 266-9174  (718) 649-2185 (973) 680-8024	(973) 417-6439 (973) 417-6434 (917) 559-5902  (973) 417-6440 (973) 390-9726 (917) 403-5084 (908) 425-1609 (973) 417-6441 (917) 213-2703 (201) 595-9729 (908) 230-2306
<b>Norfolk</b>	<i>Newport News Richmond Chesapeake Portsmouth</i>	201 E. City Hall Avenue Norfolk, VA 23510 (757) 484-4979 - Phone (757) 484-2170 - Fax 6737629 SSAORF - Telex 48155773 NLI NORF - Telex <a href="mailto:nor-ops@nortonlilly.com">nor-ops@nortonlilly.com</a>	Frank Johnson Wayne White Scott Schubart Robert (Robbie) West Adam Outlaw Casey West Robert Coltrain Caleb Carroll Jeffrey Bennett	General Manager-Liner Husbandry Asst to GM-Liner Husbandry Port Manager Marine Agent Marine Agent Marine Agent Marine Agent Marine Agent Marine Agent Asst Bulk Manager	(757) 457-8355 (757) 457-8358 (757) 457-8353 (757) 457-8362 (757) 457-8361 (757) 457-8351 (757) 457-8344 (757) 457-8328 (757) 457-8370	(757) 255-0559 (757) 549-0779	(757) 406-0161 (757) 232-9353 (757) 439-3738 (757) 406-2001 (757) 574-2229 (757) 576-0662 (757) 580-2208 (757) 434-8955 (757) 679-8453
<b>Philadelphia</b>	<i>Camden Gloucester, NJ Chester Fairless, PA Paulsboro, NJ Delair, NJ Bristol, PA</i>	1341 North Delaware Avenue Suite 507 Penn Treaty Park Place Philadelphia, PA 19125 (215) 423-9901 - Phone (215) 423-9903 - Fax 6738528 SSA PHL - Telex 48155775 NLI PHL - Telex <a href="mailto:phl-ops@nortonlilly.com">phl-ops@nortonlilly.com</a>	Tom Johnston Theresa Penot Tracey Johnston Tom Williams Mark Kelso Nolan Black	Port Manager Office Manager Administrative Assistant Marine Agent Marine Agent Marine Agent	(215) 423-9914 (215) 423-9950 (215) 423-9916 (215) 423-9913 (215) 423-9901	(610) 874-6844	(215) 713-5616 (215) 783-9484 (215) 783-9484 (267) 455-7949 (267) 243-2813
<b>Phoenix</b>		Norton Lilly International 2510 W. Dunlap Avenue Suite 650 Phoenix, AZ 85021 (602) 331-2300- Phone (866) 812-4875- Fax	Bobby Wein Christian Naiberg	V.P. Liner Services Liner Manager	(602) 331-2337 (602) 331-2336		(843) 305-0137 (562) 572-9492
<b>Port Arthur</b>		See Beaumont					

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<b>Port Everglades</b>		777 S. E. 20th Street Suite 240 Ft. Lauderdale, FL 33316 (954) 525-6164 - Phone (954) 525-5772 - Fax 6738526 SSA PEV - Telex 48155777 NLI PEV - Telex <a href="mailto:pev-ops@nortonlilly.com">pev-ops@nortonlilly.com</a>	Fabio Garces Scott Anderson Rey Hernandez	Port Manager Marine Agent Marine Agent		(954) 746-3144	(954) 520-1817 (954) 214-9408 (305) 345-3183
<b>Portland</b>	<i>Columbia River District Vancouver Kalama Longview, WA Astoria Coos Bay, OR</i>	One World Trade Center 121 S. W. Salmon Street Suite 1460 Portland, OR 97214 (503) 224-6612 - 24HR Phone (503) 274-9692 - Fax 48120171 - Telex <a href="mailto:ptl-ops@nortonlilly.com">ptl-ops@nortonlilly.com</a>	Darrell L. Bryant Bo McCall Jim Horne	Operations Manager Marine Agent Marine Agent	(503) 224-7268 (503) 224-6612 (503) 224-6612		(503) 793-2517 (503) 793-2115 (503) 381--5835
<b>San Diego</b>		(562) 983-5932 - Office (562) 628-1025 - Fax <a href="mailto:sdo-ops@nortonlilly.com">sdo-ops@nortonlilly.com</a>					
<b>San Francisco - Oakland</b>	<i>San Francisco, Oakland, Martinez Redwood City, Benecia, Crockett Stocketon  Pittsburg, Richmond</i>	350 Frank H. Ogawa Plaza Suite 701 Oakland, CA 94612-2006 (510) 834-2203 - 24 HR Phone (510) 834-2208 - FAX 6738554 - Telex  <a href="mailto:sfo-ops@nortonlilly.com">sfo-ops@nortonlilly.com</a>	Ken Koskelin Tun Thura Kirill Roditi Christopher Mourgos Jeff Crysel Matt Cress Matthew Braddon Ben Goodwin Raymond L. Keene	Port Manager Operations Asst. Marine Agent Marine Agent Operations Manager Operations Coordinator Marine Agent Marine Agent Marketing			(415) 699-3211  (415) 373-7658 (415) 690-6850 (415) 370-4347 (510) 219-0404 (415) 217-9852 (415)690-6850 (925) 209-9279
<b>San Juan</b>		MAI Center Suite 314 2000 Kennedy Ave San Juan, Puerto Rico 00920 (787) 706-0706 - Phone (787) 706-0718 - Fax <a href="mailto:pr-ops@nortonlillyintl.com">pr-ops@nortonlillyintl.com</a>	Michael Latimer Wilfredo Arce Jesus Garcia Martinez	Manager Operations Port Manager Marine Agent			(787) 459-6166 (787) 459-9007

<u>LOCATION</u>	<u>ALSO SERVES</u>	<u>OFFICE</u>	<u>PERSONNEL</u>	<u>POSITION</u>	<u>DIRECT PHONE</u>	<u>RESIDENCE</u>	<u>CELL PHONE</u>
<b>Savannah</b>	<i>Brunswick, GA.</i>	6001 Chatham Center Drive Suite 330 Savannah, GA 31405 (912) 234-4342 - Phone (912)234-4565- Fax (912)234-4549 - 24hr Phone 6738483 SSA SAV - Telex <a href="mailto:sav-ops@nortonlilly.com">sav-ops@nortonlilly.com</a>	Dave Morgan Linda Tebeau John Cantley Sharlene Griffin Ray Johnston Sally Peny Chris Wilson Scott Wadley	Port Manager Operations Manager Marine Agent Marine Agent Marine Agent Administrative Assistant Marine Agent Marine Agent		(912) 748-0549 (912) 754-6740	(912) 313-4331 (912) 313-4333 (912) 313-4335 (912) 441-6831 (912) 228-0198  (912) 695-2711 (912) 224-0536
<b>Seattle</b>	<i>Tacoma Port Angeles Bellingham Everett Anacortes Olympia Ferndale Bremerton</i>	1201 First Avenue South Suite 330 Seattle, WA 98134 (206) 622-6250 -24HR Phone (206) 622-6243 - FAX 48120172 - Telex 48155781 - Telex <a href="mailto:sea-ops@nortonlilly.com">sea-ops@nortonlilly.com</a>	Marco Calvo Heath Albright Chelsey Leyde Joe Tuininga Zachery King	Port Manager Operations Coordinator Administrative Assistant Marine Agent Marine Agent		(425) 430-9932	(206) 819-9029 (206) 819-0271  (206) 327-8980 (206) 403-6518
<b>Tampa</b>	<i>Port Canaveral</i>	442 West Kennedy Blvd Suite 290 Tampa, FL 33606 (813) 251-6523 - Phone (813) 253-0733 - Fax 48155776 NLI TPA- Telex <a href="mailto:tam-ops@nortonlilly.com">tam-ops@nortonlilly.com</a>	Alan Dodd Ernie Maisano Robert Garelli	Port Manager Operations Manager Marine Agent			(813)368-9288 (813) 714-3119 (813) 310-8713
<b>Wilmington, DE</b>	<i>Delaware City, DE Bigstone Anchorage, Salem, NJ</i>	Port of Wilmington 11 Gist Road, Suite 201 Wilmington, DE 19801 (302) 652-6180 - Phone (302) 652-6185 - Fax 6738528 - Telex <a href="mailto:wil-ops@nortonlilly.com">wil-ops@nortonlilly.com</a>	Tom Johnston Tom Williams Mark Kelso Nolan Black	Port Manager Marine Agent Marine Agent Marine Agent	(215) 423-9914 (215) 423-9913 (215) 423-9901		(215) 713-5616 (215) 783-9365 (215) 783-9484 (267) 243-2813
<b>Wilmington, NC</b>	<i>Morehead City NC Military Ocean Term Sunny Point (MOTSU)</i>	Poseidon Plaza 332 Shipyard Blvd. Wilmington, NC 28412 (910) 793-6011 - Phone (910) 793-6012 - Fax 48153928 - Telex	Ronnie Rhodes Richard Rooks	Port Manager Marine Agent	(910) 793-6011		(910) 262-0909 (910) 431-5562

<u>LOCATION</u>	<u>ALSO SERVES</u>	<u>OFFICE</u>	<u>PERSONNEL</u>	<u>POSITION</u>	<u>DIRECT PHONE</u>	<u>RESIDENCE</u>	<u>CELL PHONE</u>
		48155788 - Telex <a href="mailto:wilnc-ops@nortonlilly.com">wilnc-ops@nortonlilly.com</a>					
<b>MEXICO - See Mexico section for full office details</b>							
<b>Mexico Headquarters Norton Lilly JV Partner - Trafimar</b>							
<b>Mexico City</b>		Ferrocarril Acambaro No. 77 Col. San Luis Tlatilco Naucalpan, Edo. de Mexico Mexico, C.P. 53630 (52 55) 5312-9908/ (52 55) 5312-9900-Phone (52 55) 5301-6111- Fax <a href="mailto:dir@nortonlillyintl.com.mx">dir@nortonlillyintl.com.mx</a> <a href="mailto:top@notonlillyintl.com.mx">top@notonlillyintl.com.mx</a>	Willy J. Toedtl	President			
<b>Norton Lilly Mexico</b>		Homero # 1425-104 Polanco, C.P. 11510 Mexico D.F. (52 55) 5262 5900- Phone (52 55) 5395 4321, 1997 9226,1997 9297-Fax <a href="mailto:ops@nortonlillyintl.com.mx">ops@nortonlillyintl.com.mx</a>	Silvana Martinez	Manager			

<u>LOCATION</u>	<u>ALSO SERVES</u>	<u>OFFICE</u>	<u>PERSONNEL</u>	<u>POSITION</u>	<u>DIRECT PHONE</u>	<u>RESIDENCE</u>	<u>CELL PHONE</u>
<b>CANADA</b>							
<b>Montreal -</b>	<i>All St. Lawrence River Ports and all Canadian and US Great Lakes ports, including Prince Edward Islands</i>	3500 de Maisonneuve Blvd. West 2 Place Alexis Nihon Suite 1777 Montreal Quebec Canada H3Z 3C1 (514) 845-5201 - Phone (514) 849-8020 - Fax <a href="mailto:mtr-ops@nortonlilly.com">mtr-ops@nortonlilly.com</a>	Ross Kennedy Andrew Digby Capt. Donny Coelho Richard Rivard	President Vice President Operations Operations Manager Superintendent	Ext 1501 Ext 1502  Ext 1523	450-672-7268  514-630-6638	(514) 887-5201 (514) 928-5203 (514) 924-5209 (514) 827-5208
	<i>Newfoundland</i>	See Montreal					
<b>Halifax</b>	<i>All Nova Scotia New Brunswick Ports</i>	1505 Barrington St. Suite 1302 Halifax, Nova Scotia Canada B3J 3K5 (902) 423-6111 - Phone (902) 423-0177 - Fax <a href="mailto:hal-ops@nortonlilly.com">hal-ops@nortonlilly.com</a>	Paul Lambert Hisashi Tobe	Agency Manager Marine Agent	Ext 1600 Ext 1603		(902) 456-7102 (902) 456-7803
<b>New Brunswick</b>		Post Office Box 6340 Stn A St. John, New Brunswick Canada E2L 3Z5 (506) 632-1090 - Phone (506) 636-8924 - Fax <a href="mailto:hal-ops@nortonlilly.com">hal-ops@nortonlilly.com</a>	Trevor Durant Pattick Stone	Operations Manager Marine Agent			(506) 643-1893 (506) 651-4238
<b>Ontario</b>		49 Carsbrooke Road Toronto, Ontario M9C 3C4	Jim Surphlis	Vice President	(416) 252-0009		
<b>Vancouver</b>		1111 West Hastings Street Suite 800 Vancouver, BC Canada V6E 2J3 (604) 640-7442 - Fax 48155791 - Telex 6738696 KNS VAN -Telex <a href="mailto:van-ops@nortonlilly.com">van-ops@nortonlilly.com</a>	Romeo Rusan David Chan	Marine Manager Marine Agent	(604) 640 7493 (604) 640 7494	(604) 942-1703	(604) 818-1603 (604) 818-1328
	<i>Liner Office</i>	Suite 828 1130 West Pender Street Vancouver, BC V6E 4A4 Toll Free # 1-877-241-5789	Nikki Lawson - Sales Manager Camille Abdool - Customer Service (Export Canada) Lana Su - Import Coordinator / Documentation John Chan - Equipment Control / Intermodal (Canada) Jane Li - Customer Service (Export USWC) Sharon Gordon - Customer Service (Import USWC)		604-331-5857 604-331-5852 604-331-5860 604-331-5862 604-331-5867 604-331-5871		604-669-4741 604-669-4741 604-669-4741 604-669-4741 604-669-4741 604-669-4741

<u>LOCATION</u>	<u>ALSO SERVES</u>	<u>OFFICE</u>	<u>PERSONNEL</u>	<u>POSITION</u>	<u>DIRECT PHONE</u>	<u>RESIDENCE</u>	<u>CELL PHONE</u>
<b>PANAMA</b>							
<b>Panama City - Balboa</b>		Edificio Frontenac Local 2-A Calle 50 Y Esquina 54 Este Panama, Republic of Panama	Joe Walden Fernando Lay Rafael Coulson	VP Latin American Services Operations Operations	(507) 269-9145	(507) 391-2440 (507) 230-1204 (507) 277-4382	(507) 6613-3130 (507) 6616-7942 (507) 6614-0293
		PO Box 0832-2775 World Trade center Panama, Republic of Panama (507) 269-1613 - Phone (507) 304-4600 - Phone2 (507) 269-1445 - Phone3 (507) 269-9144 - Fax <a href="mailto:operbalb@norton-lilly.com">operbalb@norton-lilly.com</a> <a href="mailto:manager@norton-lilly.com">manager@norton-lilly.com</a>					
<b>Cristobal</b>		Masonic Temple Building 11th Street, Bolivar Avenue Cristobal, Republic of Panama	Michael Ross Winston Ho Tomas Chung	President Operations Operations		(507) 445-2902 (507) 473-0289 (507) 474-1788	(507) 6619-0037 (507) 6614-2342 (507) 6614-0290
		P. O. Box 0301-03397 Cristobal Colon, Republic of Panama (507) 441-7255 - Phone (507) 431-4500 - Phone (507) 447-2606 - Phone (507) 447-2293 - Phone (507) 441-7126 - Ops. Management and Accounts Fax (507) 441-8598 - Freight Dept. Fax <a href="mailto:opercrs@norton-lilly.com">opercrs@norton-lilly.com</a> <a href="mailto:manager@norton-lilly.com">manager@norton-lilly.com</a>					

## Norton Lilly Cargo Services

<u>LOCATION</u>	<u>ALSO SERVES</u>	<u>OFFICE</u>	<u>PERSONNEL</u>	<u>POSITION</u>	<u>DIRECT PHONE</u>	<u>CELL PHONE</u>
<u>New Orleans, LA</u>		Norton Lilly Cargo Services LLC	Robert Spilling	President		(504) 931-8080
		365 Canal Street	Glen Jaufre Sr.	Vice President		(504) 810-0819
		Suite 2810	Scott Satter	Cargo Superintendent		(504) 495-1833
		New Orleans, LA 70130	Bill Stavrakakis	Operations Mgr/NLCS		
		(504) 581-1094- Direct Phone	Jeremy Pino	Cargo Superintendent		(504) 256-2577
		(866) 298-0486- Fax	Jay Wedman	Cargo Superintendent		(504) 451-8203
			Frank Leatherbury	Vice President		(251) 709-0109
<u>Galveston, TX</u>		3902 Wharf Road	John Hartman, II	Port Captain		
		Post Office Box 8268 (Zip 77553)	Judson Horry	Cargo Control Spvr		
		Galveston, TX 77550	Clint Moser	MPSA Port Superintendent		
		(409) 770-0949 - Phone				
	(409) 770-5037 - Fax					

<u>LOCATION</u>	<u>ALSO SERVES</u>	<u>OFFICE</u>	<u>PERSONNEL</u>	<u>POSITION</u>	<u>DIRECT PHONE</u>	<u>CELL PHONE</u>
<b>PACIFIC REGION</b>						
<b>ALASKA</b>		(Alaskan ports coordinated by Honolulu office below)				
<b>GUAM</b>	<i>Saipan, Palau, Yap, Kosrae, Pohnpei and Majuro</i>	1052 Cabras Highway, Suite 101 Piti, Guam 96915 Guam 96921 (671) 475-4654 - Phone (671) 475-4653 - Fax <a href="mailto:guam-ops@nortonlilly.com">guam-ops@nortonlilly.com</a>	Dion Cadiz Gerardo Reyes	Port Manager Customer Service/Operations Representative	(671) 475-4654	(671) 488-4654
<b>HAWAII</b>	<i>Honolulu, Barber's Point, Maui, Big Island, Kauai, Molokai and Lanai</i>	Waldron Norton Lilly International Pier2/Foreign Trade Zone 521 Ala Moana Blvd., Suite 255 Honolulu, HI 96813-4911 (808) 545-2466 - Phone (808) 537-2464 - Fax 7238385 - Telex <a href="mailto:hi-ops@nortonlilly.com">hi-ops@nortonlilly.com</a>	Dinesh Deogaonkar Bruce Swartz Troy Brown Mike McCormick Jennifer Borja Sandy Apana Maria Tani Katarzyna Murawski Shantel Gasmen	Exec Vice President Port Manager Operations Manager Marine Agent Marine Operations Accounting Manager Customer Service Liner Customer Service Line Manager	(808) 540-5103 (808) 540-5107 (808) 540-5105 (808) 540-5110 (808) 540-5104 (808) 540-5111 (808) 540-5101 (808) 540-5106	(808) 255-3501 (808) 223-4667 (808) 306-2043 (808) 271-4105 (808) 306-2045

**MEXICO****OPERATIONS CONTROL OFFICE**

ADDRESS: Homero # 1425- Suite 701,  
Col. Los Morales Polanco,  
Mexico City, D.F. 11510

PHONE: (52 55) 5262 5900

FAX NUMBER: (52 55) 5262-5970

TRAFFIC MANAGER: SILVANA MARTINEZ

EMAIL: [ops@nortonlillyintl.com.mx](mailto:ops@nortonlillyintl.com.mx)

**ACAPULCO**

NAVIERAS ASOCIADAS, S.A. DE C.V.  
Av. Costera Miguel Alemán #326  
Edificio Mamper Piso 3 desp. 306  
C.P. 39300 Acapulco  
PH / FX: 7444-829376  
[naviaso@acabtu.com.mx](mailto:naviaso@acabtu.com.mx)

Sr.Manuel Ramírez General Manager  
Sr. Coria Operations  
Jorge Luis Andrade Operations

Mobiles:  
744-1356630  
744-4378172  
744-1214360  
744-4461580

744-4461580

**MAZATLAN**

AGENCIAS, S.A. DE C.V.  
Emilio Barragan #353 Sur  
Col. Centro C.P. 82000  
Mazatlán, Sinaloa.  
Tel: 6699-812097 / 81 20 06  
Fax: 6699-85 48 62 / 82 42 99  
[www.agenciassa.com.mx](http://www.agenciassa.com.mx)  
[agencias@agenciassa.com.mx](mailto:agencias@agenciassa.com.mx)

Rodolfo Coppel General Director  
Celmira Hernández Director Assistant  
Alejandro Ramírez Operations Manager  
Julio César Moreno Operations  
Fermin Garcia Accounting Manager

[rodolfocoppel@agenciassa.com.mx](mailto:rodolfocoppel@agenciassa.com.mx)  
[celmirahdez@agenciassa.com.mx](mailto:celmirahdez@agenciassa.com.mx)  
[alexramirez@agenciassa.com.mx](mailto:alexramirez@agenciassa.com.mx)  
[juliocmoreno@agenciassa.com.mx](mailto:juliocmoreno@agenciassa.com.mx)  
[fermingarcia@agenciassa.com.mx](mailto:fermingarcia@agenciassa.com.mx)

Mobiles:  
ext. 228 6699-183243  
ext. 229 6699-183246  
ext. 223 6699-183244  
ext. 226  
ext. 225

**LAZARO CARDENAS**

NAVEMAR INTERNATIONAL, S.A. DE C.V.  
Av. Melchor Ocampo No. 50 of. 101  
Segundo Sector Fidelc, Lazaro Cárdenas,  
Michoacan. C.P. 60950  
Ph: 753-5324435 / 5321786 / 5373014  
Fx:753-5324439  
[navelzc@navemar.com.mx](mailto:navelzc@navemar.com.mx)

Antonio Vicente Hernandez General Manager

[ahernandez@navemar.com.mx](mailto:ahernandez@navemar.com.mx)

Mobiles:  
753-5342034

**VERACRUZ**

ALTAMARITIMA, S.A. DE C.V.  
Av. 5 de Mayo # 967desp. 102  
Zona Centro H., C.P. 91700  
Veracruz, Ver. México  
Ph: 2299-341809 /387438/348471/387454  
Fx: 2299-387446

Jose Luis Parra General Manager  
Victor Camacho Operations Manager  
Miguel Gamboa Operations

[jl.parra@altamaritima.com.mx](mailto:jl.parra@altamaritima.com.mx)  
[v.camacho@altamaritima.com.mx](mailto:v.camacho@altamaritima.com.mx)  
[m.gamboa@altamaritima.com.mx](mailto:m.gamboa@altamaritima.com.mx)

Mobiles:  
229-199 7826  
229-199 7827  
229-199 3633

**TAMPICO & ALTAMIRA**

ALTAMARITIMA, S.A. DE C.V.  
Calle 3 con Esq. Calle 2 No. 2019-A  
Col. Desarrollo Urbano del Puerto Industrial

Jose Angel Villalobos General Manager  
Felipe Berman Operations Manager

[ja.villalobos@altamaritima.com.mx](mailto:ja.villalobos@altamaritima.com.mx)  
[berman@altamaritima.com.mx](mailto:berman@altamaritima.com.mx)

Mobiles:  
521 833-272 3942  
521 833 272 7527

de Altamira  
Tampico, Tamaulipas  
Ph: 8332-142781 / 142787 / 143111  
Fx: 8332-142728

**MANZANILLO**

MARITIMAS UNIDAS, S.A.DE C.V.  
Blvd. Miguel de la Madrid # 76 Altos  
Col. Las Joyas, Manzanillo, Colima  
C.P. 28230 Mexico  
Swithboard: 314-33-11333  
Fx: 314-33-11-24730

Rene Ruvalcaba  
Luis Mafara  
Luis A. Duenas

General Manager  
Operations Manager  
Adm Manager

[ruvalcaba@marusa.com.mx](mailto:ruvalcaba@marusa.com.mx)  
[lmafara@marusa.com.mx](mailto:lmafara@marusa.com.mx)  
[jduenas@marusa.com.mx](mailto:jduenas@marusa.com.mx)

ext. 404 314-3571470  
ext. 407 314-103 0024  
exct. 425 314-353 0979

**COATZACOALCOS, DOS BOCAS, CAYO ARCAS**

**SALINA CRUZ**

AGENCIA NAVIERA CONSIGNATARIA  
ERNESTO VARGAS, S.A. DE C.V.  
Avenida Allende No. 405. Col. Centro  
Coatzacoalcos, Ver. CP 96400

Office - 52-921-2126166 / 2126167 / 2126168

E mail : [ops@agenciavargas.com](mailto:ops@agenciavargas.com)

[ernestovargas@agenciavargas.com](mailto:ernestovargas@agenciavargas.com)

Alternative : [ev1957@prodigy.net.mx](mailto:ev1957@prodigy.net.mx)

**IN MEX GULF**

**IN PACIFIC COAST**

Sr. Ernesto Vargas

Mob. 52-921-2732715

Home : 52-921-2185967

<u>Location</u>	<u>Office</u>	<u>Personnel</u>	<u>Position</u>	<u>Direct Phone</u>	<u>Cell Phone</u>	<u>Email</u>
<b>Caribbean/ Central America Region</b>						
ALL INQUIRIES - <a href="mailto:caribops@nortonlilly.com">caribops@nortonlilly.com</a>						
<b>Caribbean Hub Panama City/ Balboa</b>	Edificio Frontenac Local 2-A Calle 50 Y Esquina 54 Este Panama, Republic of Panama (507) 269-1613 - Phone <a href="mailto:caribops@nortonlilly.com">caribops@nortonlilly.com</a>	Joe Walden	VP Latin American	(507) 269-9145	(507) 6613-3131	<a href="mailto:jwalden@norton-lilly.com">jwalden@norton-lilly.com</a>
<b>Bridgetown</b>	2nd Floor Atlantis Bldg The Shallow Draught Bridgetown, Barbados (246) 436 1101 - Phone (246) 436-1150 - Fax <a href="mailto:ops-barbados@nortonlilly.com">ops-barbados@nortonlilly.com</a>	Anthony Gittens Samuel Millington	CEO Operations Manager	(246) 436-1101 (246) 436-1101	(246) 420-9772	<a href="mailto:agittens@nortonlilly.com">agittens@nortonlilly.com</a> <a href="mailto:smillington@nortonlilly.com">smillington@nortonlilly.com</a>
<b>TRINIDAD</b>	2 Gaston St. 2 Gaston St. Lang Park Chaguana, Trinidad Telephone: 868-672-8896 Fax: 868-672-9801 Email: <a href="mailto:tt-ops@nortonlilly.com">tt-ops@nortonlilly.com</a> <a href="mailto:carib@s-5.org">carib@s-5.org</a>	Gwenwyn Mills Alvin Guppy Troy Chin Pang	General Manager Marine Agent Marine Agent	AOH: 868-638-3571/868-678-8355 868-777-0787 868-685-5828		<a href="mailto:gmills@nortonlilly.com">gmills@nortonlilly.com</a>

### Ports Covered

Norton Lilly International operates an extensive agency network covering the Caribbean, Central America, and Mexico. Norton Lilly have been operating at the Panama Canal since 1925, and in recent years have expanded within the region opening offices in Puerto Rico, Barbados, Trinidad and Mexico, plus a new office in Guam. In addition to owned offices, we manage a well established network of partnership agents serving all other ports in the Caribbean basin and east and west coast Central America. Our partner agents are carefully vetted, and closely supervised by experienced staff from our Regional Operations Hub in Panama.

- |  |                                    |                   |
|--|------------------------------------|-------------------|
| 1. Norton Lilly<br>Regional Operations –<br>Panama | 18. Guadeloupe                     | 28. Puerto Rico   |
| 2. Norton Lilly<br>Cargo Services – New<br>Orleans | 19. Guatemala                      | 29. St. Eustatius |
| 3. Antigua   | 20. Guyana                         | 30. St. Kitts     |
| 4. Aruba   | 21. Haiti                          | 31. St. Lucia     |
| 5. Bahamas   | 22. Honduras                       | 32. St. Thomas    |
| 6. Barbados  | 23. Jamaica                        | 33. St. Vincent   |
| 7. Belice  | 24. Martinique                     | 34. Suriname      |
| 8. Bermuda   | 25. Mexico (*See<br>section below) | 35. Tortola       |
| 9. Donaire   | 26. Nicaragua                      | 36. Trinidad      |
| 10. Cayman Islands                                 | 27. Panama                         | 37. Venezuela     |
| 11. Columbia                                       |                                    |                   |
| 12. Costa Rica                                     |                                    |                   |
| 13. Curacao  |                                    |                   |
| 14. Dominica                                       |                                    |                   |
| 15. Dominican<br>Republic                          |                                    |                   |
| 16. El Salvador                                    |                                    |                   |
| 17. Grenada  |                                    |                   |

<u>LOCATION</u>	<u>ALSO SERV</u>	<u>OFFICE</u>	<u>PERSONNEL</u>	<u>POSITION</u>	<u>DIRECT PHONE</u>	<u>CELL PHONE</u>	<u>EMAIL</u>
<b>IRAQ</b>							
<b>Umm Qasr</b>		Main Street to Umm Qasr Port New Office Bldg. - Main City Str Across Street from Gas Station 1 KM from the Port Entrance Umm Qasr, Iraq	Issam Thaher	Manager		964.770 3116669	<a href="mailto:iraq@nortonlillyintl.com">iraq@nortonlillyintl.com</a>
			Tarik Ibrahim	Documentation Super			965.9277848
		965. 960 8554 - FAX					
<b>Baghdad</b>		Al-Wehdeh 902 Street 20 House 3 Baghdad, Iraq	Arkan Saleem	Manager		964 790 2231187	<a href="mailto:iraq@nortonlillyintl.com">iraq@nortonlillyintl.com</a>
<b>JORDAN</b>							
<b>Amman</b>		Norton Lilly International Al-Abdali-Akarco Bldg Floor 6 - Flat #6 962.6.565 0415 - PH 962.6.565 0417 - fax	Mohammed Hadi Jawad Bitar	Representative Amman		962.79 7202000	<a href="mailto:mhadi_bg@nortonlillyintl.com">mhadi_bg@nortonlillyintl.com</a>
						962.79.553 6773	<a href="mailto:jbitar_io@nortonlillyintl.com">jbitar_io@nortonlillyintl.com</a>
<b>DUBAI</b>		Norton Lilly International	Helmi Armoush	NLI Representative		971 5035 19 931	<a href="mailto:harmoush_ae@nortonlillyintl.com">harmoush_ae@nortonlillyintl.com</a>